



AUTRUI GLOBAL



2022

AUTRUI GLOBAL

ANNUAL REPORT



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MISSION

Creating a sustainable future with
better health for everyone, everywhere.



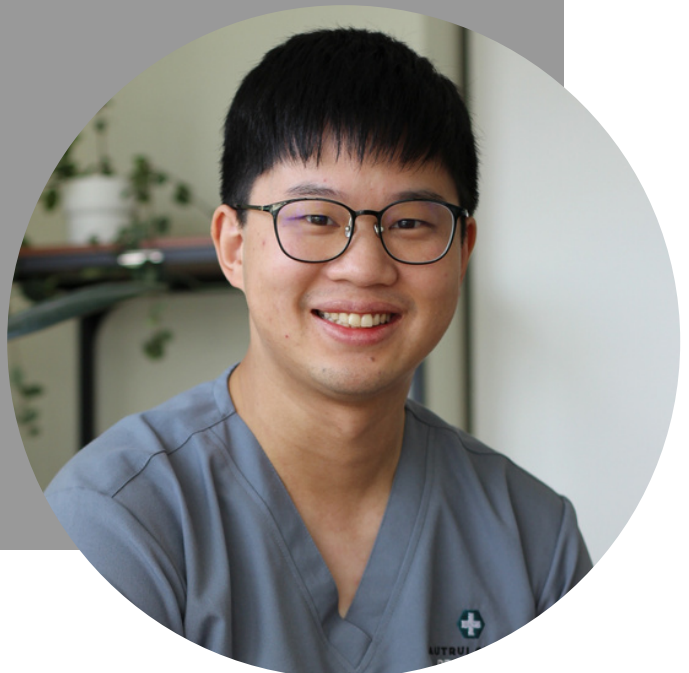
FOREWORD

It has been my great privilege and pleasure to continue serving the underserved communities through healthcare. Autrui, which means 'others' represents who we are and what we do as a team. Our focus is still to close the healthcare gap for underserved communities through a sustainable and inclusive approach.

Poor health existing in certain pockets of society can have a negative impact on society overall. It can also limit the social and economic participation of affected individuals. These existing inequities are likely to contribute to intergenerational transmission of poverty as well as intergenerational consequences of poor health. In Autrui, we aim to break this vicious cycle by committing our resources to the First Thousand Days of Life for underserved mothers and children.

We do this simply because we believe that health matters to everyone, everywhere.

DR. ANDREW KOK WAI YUN
CO-FOUNDER





OVERVIEW

With your support, we channel majority of our resources to build the most crucial health foundation for the underserved communities through The First 1,000 Days Initiative.

We have also rebranded our community clinic to unify our efforts and started a fund to subsidise basic health services for refugees called Autrui 365.





THE FIRST 1,000 DAYS INITIATIVE

January 2022 - December 2022



THE FIRST 1,000 DAYS

2022 is the second year of us championing this cause. It has been a tough but ultimately rewarding journey as we have seen how this initiative can turn a family's life around; from fear and anxiety to pure joy.

After two years, we have seen mothers with pregnancy issues come through the other side with a healthy baby. We have monitored and supported the growth of over 50 babies since birth till their first steps. It has been our privilege to journey with them through every milestone.



This year was all hands on deck as we honed majority of our resources to support the most vulnerable group in our society. We have been stretched financially to maintain the level of excellence and care for the community whilst trying to develop a sustainable programme.

With that, we have decided to work hand in hand with the community to take charge of their pregnancy journey with RM 20 per antenatal visit. This gives them the opportunity to give back to the programme and allow more mothers to receive the same care and treatment.

BY THE NUMBERS



AUTRUI GLOBAL



143

pregnant mothers
received antenatal &
postnatal services

healthy babies born



91



180

children undergoing
vaccination with us

children receiving
primary care services
(<3 years old)



105

ON-GROUND TESTIMONIALS

"I know I am safe here, no one will shout at me, look down on me or threaten me that they will report police."

Nuam, new mother from Myanmar

"The doctors and staffs really care about us, not only when we came to clinic but they will also text me to make sure I am doing good."

Jenny, Pakistani woman with GDM in pregnancy

"There is finally a place that the doctor will listen to me and tell me what to do when my baby is sick."

Sian Pi, Burmese mother of two

"It is very expensive to have vaccine for my baby. My husband no money to pay until we found this place that give my baby free vaccine."

Huai, Burmese mother with a 3-month-old baby

"It is a blessing to have your clinic in Subang Jaya area. I received a lot of good feedback that you treat them well and not only through medicines but you really cared for them."

Simon, Pakistani community leader



SAW MUN & GRACE*

It was at the height of the covid-19 pandemic in 2021 when Saw Mun* was pregnant with Grace*. Unfortunately, Saw Mun was one of the pregnant mothers who contracted the covid-19 virus and was sent to a quarantine centre to be monitored.

Saw Mun was only 21 years old. She did not have any a support system, but our team continued to assure her throughout her pregnancy. With proper, regular antenatal check-ups at our clinic, Grace was safely delivered on December 9, 2021.

Yet, the battle was far from over as Grace often fell sick. Since birth, Grace has been to our clinic 10 times and admitted to the hospital four times in the first seven months of her life. With frequent doctor visits, Saw Mun knew that her family was not alone in this struggle. She never hesitated to contact our clinic or team members in times of worry and uncertainty as she entrusted the team with the health of her family. Thanks to #TheFirst1000DaysInitiative, both Saw Mun and Grace were able to receive well-supported, quality care.





**"THANK YOU ALL SO MUCH, YOU
ALL HAVE BEEN HELPING ME
LOTS SINCE I WAS PREGNANT."**

**Saw Mun, refugee mother from Myanmar*



REBRANDING TO AUTRUI CLINIC

December 2022



MOVING FORWARD

After two years of carrying the name Klinik Kecheerian, we decided to rename the clinic to Autrui Clinic. We are grateful to those who have started this work and will continue to serve underserved communities with compassion.



Autrui Clinic represents a clinic that is for *others*.

The marginalised.

The stateless.

The refugees.

Autrui 365 is a fund that subsidises healthcare for underserved communities all year-round.



AURUI GLOBAL



AURUI 365

January 2022 - December 2022



AUTRUI 365

Primary healthcare is the first-line of healthcare that anyone would receive. It looks at the overall well-being of society and when done well, will improve the general health of communities, reduce medical cost, and improve health outcomes.



As our goal is to enable a fair distribution of healthcare, Autrui 365 is a fund that subsidises primary healthcare for underserved communities. With this fund, we are able to offer quality treatment at an affordable price.

'365' stands for all-year-round because health matters every day of our lives. Autrui 365 plays a crucial role because access to better healthcare can potentially empower individuals to create a better future for themselves and for generations to come.

BY THE NUMBERS



AUTRUI GLOBAL



306

primary care for adult

primary care for
children (>3 years old)



71



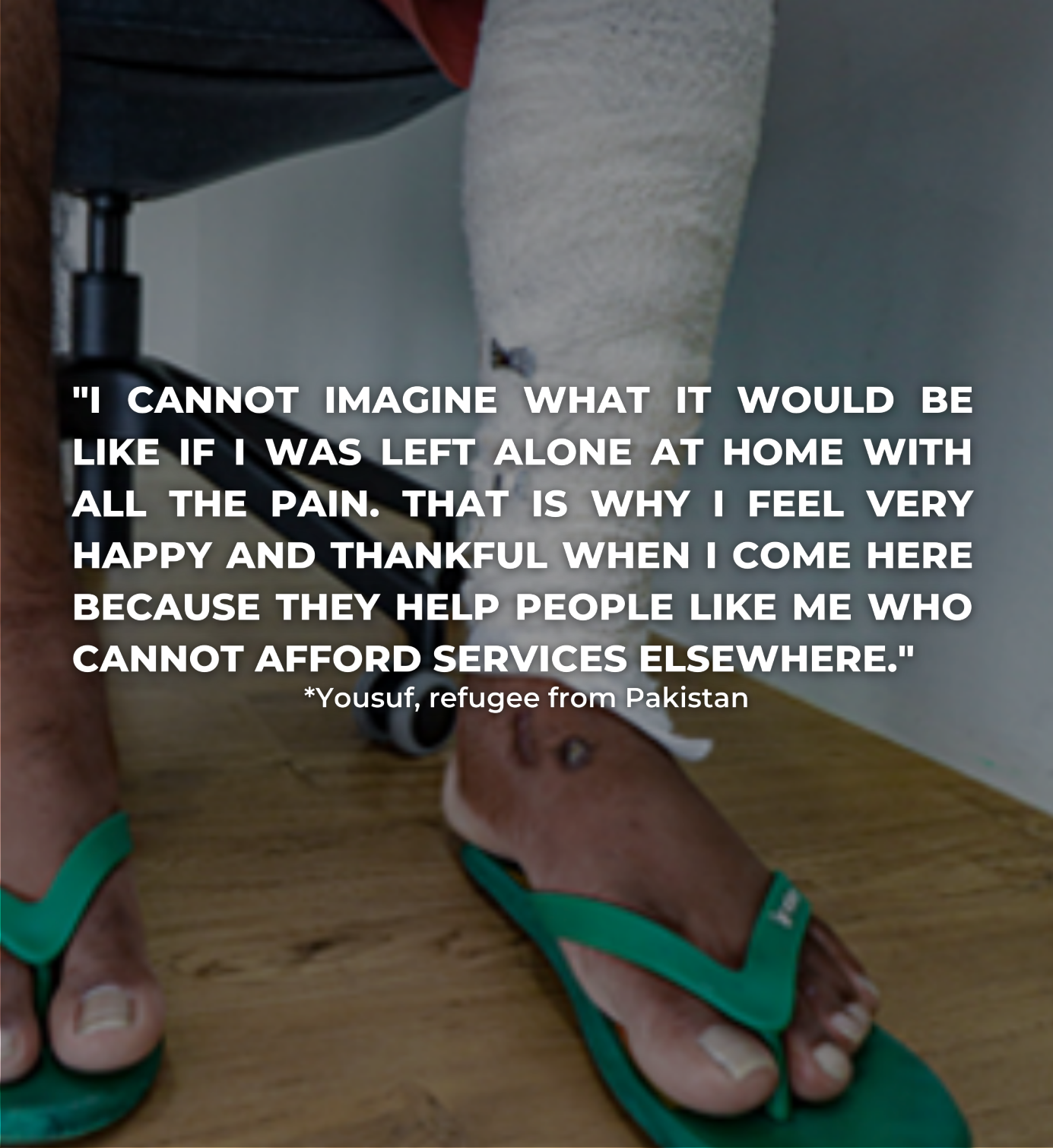
YOUSUF*

After accidentally spilling acid over his leg at work, Yousuf kept it to himself due to financial constrain. Yousuf finally decided to seek for help at Autrui Clinic when the pain became unbearable.

By the time he arrived, the affected area was infected and required surgical intervention. Our doctors reassured him that recovery would be possible with appropriate care and treatment. Following his surgery, Yousuf still had to travel quite a distance from his home to the clinic frequently for wound dressing. He showed up for his appointments and after 5 months, the extensive wound over his leg finally recovered.

Today, Yousuf is able to resume his work again.

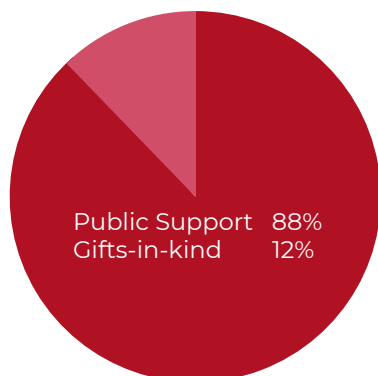




"I CANNOT IMAGINE WHAT IT WOULD BE LIKE IF I WAS LEFT ALONE AT HOME WITH ALL THE PAIN. THAT IS WHY I FEEL VERY HAPPY AND THANKFUL WHEN I COME HERE BECAUSE THEY HELP PEOPLE LIKE ME WHO CANNOT AFFORD SERVICES ELSEWHERE."

**Yousuf, refugee from Pakistan*

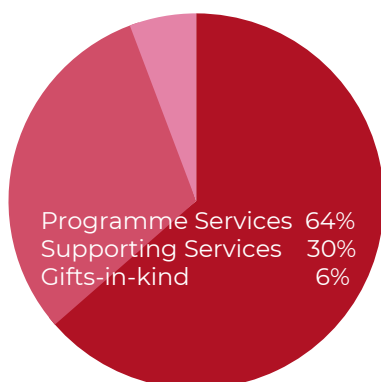
DONATIONS



Donation (in '000)	2022	2021
Public Support	202	311
Gifts-in-kind	28	25
Total Donation	229	336

We received a generous amount of pneumococcal vaccines for children from Malaysian Relief Agency (MRA) and contraceptive implants from United Nations High Commissioner for Refugees (UNHCR). Their generosity has enabled us to go above and beyond in serving refugees.

EXPENSES



Expenses (in '000)	2022	2021
Programme Services	232	180
Supporting Services	112	94
Gifts-in-kind	21	25
Total Expenses	365	299

Expenses for programmes increased but we were able to serve twice as many refugees compared to 2021. Additionally, we managed to reduce our supporting services expenses and channeled additional resources towards our existing programmes. All pneumococcal vaccines donated were administered to refugee children. We continue to create awareness for contraception by providing free contraceptive implants to refugee women.



RM 45,868.61

Autrui 365

This includes the support of 30% off the refugee's medical bill at Autrui Clinic.

In 2021, we modelled a tier discount system for primary care services. However, we were unable to develop a reliable vetting process and have since decided on maintaining a fixed subsidy of 30% for all refugees. A survey was conducted in the community before implementing the subsidy. However, subsidies beyond 30% are still given on case to case basis.

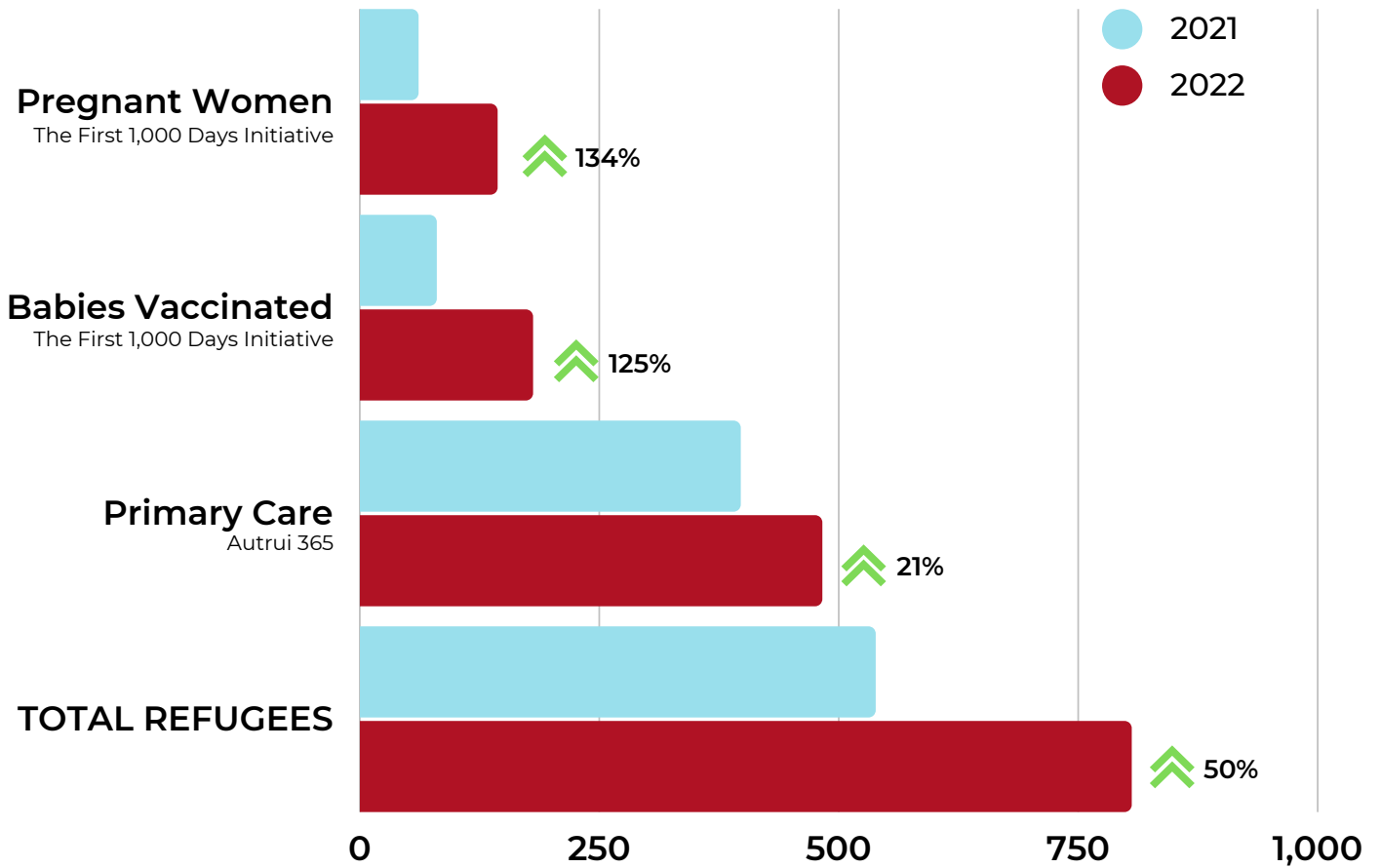
RM 186,278.65

The First 1,000 Days Initiative

This includes antenatal and postpartum treatment, child vaccinations and children primary care.

As the amount of pregnant refugee mothers more than doubled that of 2021, the majority of our resources supported our flagship programme; The First 1,000 Days Initiative. Although a fee of RM 20 per antenatal visit was implemented in 2022, children vaccinations and primary care services for children still remained fully subsidised.

STATISTICS



All donations were fully utilised in 2022 to provide healthcare services to refugees. A total of 805 refugees benefited from the generous contributions from donors in 2022.

COLLABORATIVE PARTNERS

COLLECTIVE



ECHTVENTURE



AND MANY INDIVIDUALS



ACKNOWLEDGEMENT

We are thankful for the generosity and acts of kindness shown by our collaborative partners. This achievement is not ours alone, but it's shared with each and everyone of you. We are excited to see our work grow wider and deeper in 2023.

As we continue serving the underserved communities, The First 1,000 Days Initiative remains our focus in 2023. One of the growth paths we are excited for in 2023 is restarting our mobile clinics. In this endemic phase, we look forward to going beyond the clinic to move closer to where the needs are.

We appreciate your continuous support and partnership in creating a sustainable future with better health for everyone, everywhere.



DONATE

Ways to give to our works:

ONLINE BANKING

Bank: CIMB

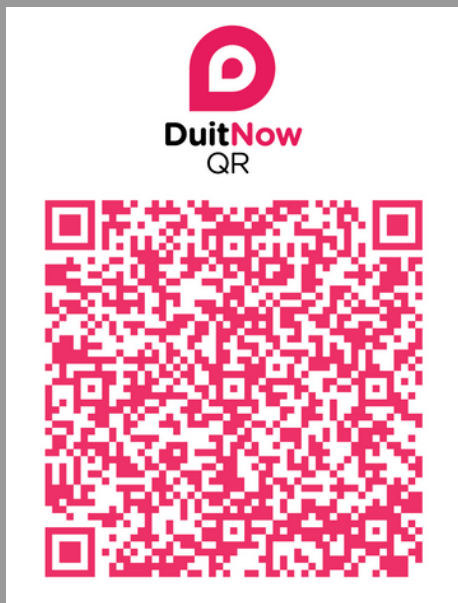
Account Name: Autrui Global Malaysia SDN BHD

Account Number: 8010851601

WEBSITE

visit autruglobal.com/donate to give to Autrui 365 or
The First 1,000 Days Initiative

QR CODE





CONTACT US



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